

256451
2013-118-C

QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME TNCI Operating Company, LLC
QUARTER/YEAR 1Q15 / 2015

| MONTH: | January 2015 | February 2015 | March 2015 |
|--|---------------------|---------------------|---------------------|
| Number of Customer Access Lines | <u>184</u> | <u>171</u> | <u>173</u> |
| New Service Applications Held over 30 Days | <u></u> | <u></u> | <u></u> |
| Trouble Reports / Access Line (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Customer Out of Service Clearing Times (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| New Installs and Re-Installs Completed within 5 Days (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Commitments Fulfilled (%) | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |
| Number of Lifeline Customers | <u>Same as ILEC</u> | <u>Same as ILEC</u> | <u>Same as ILEC</u> |

Comments / Explanations: _____

Preparer's Name: Mark Lammert, CPA
Phone and Email: 407-260-1011; mark@csilongwood.com

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Mail completed form to: Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

(803) 737-0800